

Attribute	Benchmark CSD/CY (5915051): North Vancouver, BC		CSD/DM (5915055): West Vancouver, BC			
Co		Count: -		Count: -		
	Value	Percent	Value	Percent	Index	
Population aged 12 and over	58,973		43,379			
Home Care Services						
Home care services received in 12 mo	2,829	4.80%	2,193	5.05%	105	
Home care services received - nursing care - 12 mo	932	1.58%	714	1.65%	104	
Home care services received - other health care - 12 mo	409	0.69%	309	0.71%	103	
Home care services received - medical equipment - 12 mo	476	0.81%	365	0.84%	104	
Home care services received - personal/home support - 12 mo	1,325	2.25%	1,056	2.43%	108	
Home care services received - other services - 12 mo	288	0.49%	227	0.52%	106	
To whom services provided - nursing care: 1 person	872	1.48%	672	1.55%	105	
To whom services provided - nursing care: 2 or more persons	61	0.10%	42	0.10%	100	
To whom services provided - other health care: 1 person	399	0.68%	303	0.70%	103	
To whom services provided - other health care: 2 or more persons	10	0.02%	7	0.02%	100	
To whom services provided - medical equipment: 1 person	468	0.79%	360	0.83%	105	
To whom services provided - medical equipment: 2 or more persons	8	0.01%	6	0.01%	100	
To whom services provided - personal/home support: 1 person	1,254	2.13%	996	2.30%	108	
To whom services provided - personal/home support: 2 or more persons	71	0.12%	59	0.14%	117	
To whom services provided - other services: 1 person	272	0.46%	215	0.50%	109	
To whom services provided - other services: 2 or more persons	16	0.03%	12	0.03%	100	
Duration services provided - nursing care: Less than 1 mo	279	0.47%	206	0.48%	102	
Duration services provided - nursing care: 1 mo to less than 3 mo	101	0.17%	80	0.19%	112	
Duration services provided - nursing care: 3 mo to less than 6 mo	105	0.18%	78	0.18%	100	
Duration services provided - nursing care: 6 mo to less than 1 year	126	0.21%	92	0.21%	100	
Duration services provided - nursing care: 1 year to 3 years	147	0.25%	121	0.28%	112	
Duration services provided - nursing care: More than 3 years	175	0.30%	138	0.32%	107	
Duration services provided - other health care: Less than 1 mo	33	0.06%	27	0.06%	100	
Duration services provided - other health care: 1 mo to less than 3 mo	81	0.14%	59	0.14%	100	
Duration services provided - other health care: 3 mo to less than 6 mo	42	0.07%	34	0.08%	114	
Duration services provided - other health care: 6 mo to less than 1 year	43	0.07%	32	0.07%	100	
Duration services provided - other health care: 1 year to 3 years	75	0.13%	56	0.13%	100	
Duration services provided - other health care: More than 3 years	136	0.23%	102	0.24%	104	
Duration services provided - medical equipment: Less than 1 mo	71	0.12%	55	0.13%	108	
Duration services provided - medical equipment: 1 mo to less than 3 mo	63	0.11%	53	0.12%	109	
Duration services provided - medical equipment: 3 mo to less than 6 mo	51	0.09%	37	0.09%	100	



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Duration services provided - medical equipment: 6 mo to less than 1 year	46	0.08%	35	0.08%	100	
Duration services provided - medical equipment: 1 year to 3 years	129	0.22%	99	0.23%	105	
Duration services provided - medical equipment: More than 3 years	116	0.20%	87	0.20%	100	
Duration services provided - personal/home support: Less than 1 mo	85	0.15%	70	0.16%	107	
Duration services provided - personal/home support: 1 mo to less than 3 mo	184	0.31%	136	0.31%	100	
Duration services provided - personal/home support: 3 mo to less than 6 mo	117	0.20%	96	0.22%	110	
Duration services provided - personal/home support: 6 mo to less than 1 year	113	0.19%	91	0.21%	111	
Duration services provided - personal/home support: 1 year to 3 years	330	0.56%	273	0.63%	113	
Duration services provided - personal/home support: More than 3 years	496	0.84%	390	0.90%	107	
Duration services provided - other services: Less than 1 mo	37	0.06%	26	0.06%	100	
Duration services provided - other services: 1 mo to less than 3 mo	50	0.09%	38	0.09%	100	
Duration services provided - other services: 3 mo to less than 6 mo	27	0.05%	21	0.05%	100	
Duration services provided - other services: 6 mo to less than 1 year	22	0.04%	16	0.04%	100	
Duration services provided - other services: 1 year to 3 years	63	0.11%	54	0.13%	118	
Duration services provided - other services: More than 3 years	88	0.15%	72	0.17%	113	
Monthly cost services provided - nursing care - 12 mo: \$0	818	1.39%	631	1.45%	104	
Monthly cost services provided - nursing care - 12 mo: \$1 to less than \$50	11	0.02%	10	0.02%	100	
Monthly cost services provided - nursing care - 12 mo: \$50 to less than \$100	1	0.00%	1	0.00%	-	
Monthly cost services provided - nursing care - 12 mo: \$100 to less than \$200	12	0.02%	8	0.02%	100	
Monthly cost services provided - nursing care - 12 mo: \$200 to less than \$300	1	0.00%	1	0.00%	-	
Monthly cost services provided - nursing care - 12 mo: \$300 to less than \$400	7	0.01%	6	0.01%	100	
Monthly cost services provided - nursing care - 12 mo: \$400 to less than \$1000	38	0.07%	26	0.06%	86	
Monthly cost services provided - nursing care - 12 mo: \$1000 and more	44	0.08%	32	0.07%	88	
Monthly cost services provided - other health care - 12 mo: \$0	285	0.48%	217	0.50%	104	



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Monthly cost services provided - other health care - 12 mo: \$1 to less than \$50	16	0.03%	14	0.03%	100
Monthly cost services provided - other health care - 12 mo: \$50 to less than \$100	6	0.01%	4	0.01%	100
Monthly cost services provided - other health care - 12 mo: \$100 to less than \$200	30	0.05%	23	0.05%	100
Monthly cost services provided - other health care - 12 mo: \$200 to less than \$300	5	0.01%	4	0.01%	100
Monthly cost services provided - other health care - 12 mo: \$300 to less than \$400	12	0.02%	9	0.02%	100
Monthly cost services provided - other health care - 12 mo: \$400 to less than \$1000	23	0.04%	16	0.04%	100
Monthly cost services provided - other health care - 12 mo: \$1000 and more	32	0.06%	22	0.05%	83
Monthly cost services provided - medical equipment - 12 mo: \$0	294	0.50%	232	0.54%	108
Monthly cost services provided - medical equipment - 12 mo: \$1 to less than \$50	31	0.05%	22	0.05%	100
Monthly cost services provided - medical equipment - 12 mo: \$50 to less than \$100	7	0.01%	6	0.01%	100
Monthly cost services provided - medical equipment - 12 mo: \$100 to less than \$200	21	0.04%	16	0.04%	100
Monthly cost services provided - medical equipment - 12 mo: \$200 to less than \$300	15	0.03%	11	0.03%	100
Monthly cost services provided - medical equipment - 12 mo: \$300 to less than \$400	0	0.00%	0	0.00%	-
Monthly cost services provided - medical equipment - 12 mo: \$400 to less than \$1000	34	0.06%	27	0.06%	100
Monthly cost services provided - medical equipment - 12 mo: \$1000 and more	74	0.13%	50	0.12%	92
Monthly cost services provided - personal/home support - 12 mo: \$0	762	1.29%	599	1.38%	107
Monthly cost services provided - personal/home support - 12 mo: \$1 to less than \$50	36	0.06%	30	0.07%	117
Monthly cost services provided - personal/home support - 12 mo: \$50 to less than \$100	18	0.03%	17	0.04%	133
Monthly cost services provided - personal/home support - 12 mo: \$100 to less than \$200	104	0.18%	84	0.19%	106
Monthly cost services provided - personal/home support - 12 mo: \$200 to less than \$300	47	0.08%	39	0.09%	113
Monthly cost services provided - personal/home support - 12 mo: \$300 to less than \$400	65	0.11%	48	0.11%	100
Monthly cost services provided - personal/home support - 12 mo: \$400 to less than \$1000	145	0.25%	121	0.28%	112



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Monthly cost services provided - personal/home support - 12 mo: \$1000 and more	148	0.25%	119	0.27%	108
Monthly cost services provided - other services - 12 mo: \$0	157	0.27%	119	0.27%	100
Monthly cost services provided - other services - 12 mo: \$1 to less than \$50	27	0.05%	22	0.05%	100
Monthly cost services provided - other services - 12 mo: \$50 to less than \$100	4	0.01%	3	0.01%	100
Monthly cost services provided - other services - 12 mo: \$100 to less than \$200	44	0.08%	31	0.07%	88
Monthly cost services provided - other services - 12 mo: \$200 to less than \$300	8	0.01%	7	0.02%	200
Monthly cost services provided - other services - 12 mo: \$300 to less than \$400	5	0.01%	3	0.01%	100
Monthly cost services provided - other services - 12 mo: \$400 to less than \$1000	25	0.04%	24	0.06%	150
Monthly cost services provided - other services - 12 mo: \$1000 and more	18	0.03%	18	0.04%	133
Home care services - who paid - out of own pocket	669	1.13%	543	1.25%	111
Home care services - who paid - family/friend in same household	179	0.30%	141	0.32%	107
Home care services - who paid - someone living outside the household	65	0.11%	52	0.12%	109
Home care services - who paid - insurance	313	0.53%	244	0.56%	106
Home care services - who paid - government	1,289	2.19%	969	2.23%	102
Home care services - who paid - other	148	0.25%	117	0.27%	108
Satisfaction with home care services received: Very satisfied	1,662	2.82%	1,290	2.97%	105
Satisfaction with home care services received: Somewhat satisfied	628	1.07%	492	1.13%	106
Satisfaction with home care services received: Neither satisfied nor dissatisfied	87	0.15%	71	0.16%	107
Satisfaction with home care services received: Somewhat dissatisfied	104	0.18%	72	0.17%	94
Satisfaction with home care services received: Very dissatisfied	90	0.15%	63	0.15%	100
Unsatisfactory home care services - poor quality	95	0.16%	70	0.16%	100
Unsatisfactory home care services - needs not addressed	48	0.08%	39	0.09%	113
Unsatisfactory home care services - insufficient services	84	0.14%	57	0.13%	93
Unsatisfactory home care services - long wait time	45	0.08%	35	0.08%	100
Unsatisfactory home care services - other reason	73	0.12%	55	0.13%	108
Perception home care services needed but not received - 12 mo	1,519	2.58%	1,101	2.54%	98
Home care services needed for: 1 person	1,388	2.35%	1,010	2.33%	99
Home care services needed for: 2 or more persons	131	0.22%	91	0.21%	95
Home care services needed - nursing care	306	0.52%	230	0.53%	102
Home care services needed - other health care	211	0.36%	142	0.33%	92
Home care services needed - medical equipment	79	0.13%	57	0.13%	100



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Home care services needed - personal/home support	1,038	1.76%	757	1.75%	99
Home care services needed - other services	215	0.37%	152	0.35%	95
Home care services not received - not available in the area	202	0.34%	143	0.33%	97
Home care services not received - not available at time required	121	0.21%	87	0.20%	95
Home care services not received - waiting time too long	99	0.17%	73	0.17%	100
Home care services not received - cost	412	0.70%	291	0.67%	96
Home care services not received - didn't get around to it	91	0.15%	71	0.16%	107
Home care services not received - didn't know where to go	237	0.40%	180	0.42%	105
Home care services not received - language barrier	14	0.02%	11	0.03%	150
Home care services not received - decided not to seek services	131	0.22%	92	0.21%	95
Home care services not received - doctor didn't think was necessary	36	0.06%	25	0.06%	100
Home care services not received - not eligible for home care	147	0.25%	110	0.25%	100
Home care services not received - still waiting for home care	63	0.11%	43	0.10%	91
Home care services not received - other	374	0.64%	264	0.61%	95
Home care services provider - govt Home Care Program	585	0.99%	434	1.00%	101
Home care services provider - private agency	150	0.25%	109	0.25%	100
Home care services provider - family member/friend/neighbour	90	0.15%	69	0.16%	107
Home care services provider - volunteer organization	65	0.11%	44	0.10%	91
Home care services provider - did not try	480	0.81%	336	0.78%	96
Home care services provider - other	296	0.50%	207	0.48%	96



Index	Description
>=180	Extremely High
>=110 and <180	High
>=90 and <110	Similar
>=50 and <90	Low
<50	Extremely Low

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